

SAFETY GUIDELINES

Dear Wild Waves Guests,

I thank you for your patience as we work through the many new challenges this pandemic has presented. We look forward to providing you an opportunity where everyone can get out and begin to enjoy the outdoor fun that our theme and water park provides each season. Our goal is to provide a fun, safe, and close to home getaway.

Currently we are waiting on exact guidance from the state and county agencies to reopen. In addition, we will be following any related recommendations from the Center for Disease Control (CDC), the World Health Organization (WHO), the Occupational Safety and Health Administration (OSHA), and Industry best practices. We will do our best to provide a safe environment. It is also up to you, our guests, to help us ensure the safest experience for everyone.

COVID-19 has required us to raise our already demanding standards to an even higher level with new protocols and procedures. Listed below are a few of our new Safety Guidelines for the enhanced health and safety of our guests and team members. Please visit our website prior to your visit for the latest safety information.

COVID-19 Safety Guidelines

- **Manage Park Capacity:** In compliance with Washington requirements for Recreational Facilities, the number of guests admitted each day will be limited. We will follow the established guidelines during each phase of the recovery process.
- **Implement Daily Wellness Checks:** Team members and guests undergo a verbal screening upon arrival each day. The screening questions include:
 - Have you exhibited any of the following symptoms recently: Fever over 100.4? Cough? Shortness of Breath? Chills? Muscle Pain? Sore Throat? New loss of Taste?
 - Have you traveled outside the United States recently?
 - Have you been exposed to anyone showing symptoms of COVID-19 within the last 14 days?
 - Are you or anyone in your Household currently under quarantine?*Answering yes to any of these questions may prevent you from entering the park. Additionally, we recommend that employees and guests who feel ill or are considered High Risk to COVID-19 to stay at home. They are the most vulnerable to illness.*
- **Face Coverings:** Face coverings are required for guests and employees while on property. Between water attractions, we recommend our guests employ face masks. Due to safety constraints, face coverings are not permitted while in the water or on slides. Children under 2 should not wear a face covering.
- **Practice Social Distancing:** Guests are guided by signs and announcements to stay at least six feet from others and limit interactions with those who are not in their party. Visual cues are provided with ground markers to assist guests with social distancing practices while in line at the park entrance, attractions, restrooms, food service locations and more. Deck layouts are modified to ensure distancing in all lounging and dining areas. Limited seating on rides and attractions have been adjusted for distancing as well. Acrylic barriers have been put in place at our food and merchandise locations to limit exposure.
- **Promote Hand Hygiene & Respiratory Etiquette:** Additional hand sanitizing stations are placed throughout the park. Signs are displayed to encourage all employees and guests to wash their hands often and cover their coughs and sneezes.
- **Clean, Disinfect and Sanitize on a Continuous Basis:** The CDC states, "Proper operation and disinfection of pools, hot tubs, and water playgrounds should kill the virus that causes COVID-19" The water in all the attractions at Wild Waves is tested multiple times throughout the day to ensure proper sanitation levels are kept. Team members are assigned additional duties that support cleanliness throughout the park, including disinfection of handrails, loungers, tabletops, tubes, mats, door handles, and other surfaces. We encourage you to read the instructional signs in all areas to maintain a safe environment for you as well as the other guests.
- **Encourage Electronic Payments:** Guests are encouraged to purchase admission tickets online prior to arriving at the park to minimize interactions during the park entry experience. Guests are encouraged to use cashless or credit card payments instead of using cash while visiting.
- **Assist with your COVID-19 Concerns:** Our team is available to respond to COVID-19 concerns from guests or team members. Our leadership team is here to help with your COVID-19 questions, comments, or suggestions. Should you or anywhere in your party begin to feel ill, or need assistance during your visit, just ask us for help. Our Leadership team is working hard to stay informed of all the latest safety procedures for our park. We will train and communicate with our staff on all current safety protocols and ensure that the team is socially distanced during meetings and trainings.

Our team is diligently preparing for the opening of our 2020 season and look forward to our role as a responsible outdoor recreational venue. We expect that our guests will also be prepared to do their part, as we are all in this together to safely reopen Washington.



Stay Safe - See you soon,

Sincerely,
Jody Kneupper - Park President



COVID-19 NOTICE

For the safety of all our guest and team members, we have increased all health and safety measures at Wild Waves Theme and Water Park. You must follow all posted instructions and instructions given by our team members while visiting.

The CDC and local health departments advise that older adults and people of any age who have serious underlying medical conditions might be at higher risk for severe illness from COVID-19. There is an inherent risk of exposure to COVID-19 while in any public place where people are present. By visiting Wild Waves Theme and Water Park, you are voluntarily assuming all risks related to exposure to COVID-19.